

## Covers Connect

### A HARVEST OF HEART: THE TRUE SPIRIT OF THE COVES

Our pivots have always been one of the treasured selling points for many new owners. They represent more than just cultivated land — they embody the love of open space, wide skies, and the peaceful feeling of living on a farm. The sight of green lucerne stretching across the estate adds to the charm and rural beauty that makes The Coves so special.

However, over December and January, many residents noticed that the pivots were not looking their best. The lucerne crop appeared overgrown and uneven, and questions naturally arose.

With the heavy rains we experienced during that time, our local farmer — who is also a resident — simply could not access the fields to cut and bale the lucerne. By the time conditions improved enough for him to enter The Coves with his equipment, the crop had been overtaken by weeds. For many, this might have been the point to walk away — to see the season as lost and the effort as wasted.

But what happened next is a powerful reminder of the generosity and heart within our community.

Instead of giving up on the crop, the farmer chose to harvest what he could and donate the lucerne to the drought-stricken community of Riversdale in the Western Cape.

At a time when many farms in that region are battling extreme dry conditions and struggling to feed their livestock, this act of kindness carries immense value.

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The lucerne will be divided between local farms and Agricultural High School, Oakdale in the area — supporting not only established farmers, but also the next generation learning the craft of agriculture.

What may have looked like a failed season to some has turned into a story of compassion, resilience, and community spirit. It is a reminder that it is about people, relationships, and caring for one another in times of need.

The pivots may not have looked perfect this summer, but behind those fields lies a story that reflects the very best of The Coves. A story of generosity. A story of neighbours helping neighbours. A story that reminds us why we are proud to call this place home.

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# From the Estate Managers Desk



Dear Covers,

Can you believe we're already in the second month of 2026? The year has kicked off at full steam, with several 2025 projects successfully completed—and we've wasted no time getting started on exciting new initiatives for the year ahead.

We are pleased to share that the Community Precinct plans have officially been submitted to the Madibeng Council for approval. As some of you may have noticed, the roof of the barn has been removed to allow a structural engineer to conduct a thorough inspection. We are currently awaiting his report and will continue to keep you updated as the project progresses.

The Redline Project is also making great progress. The connection of Oyster Cove and Fish Eagle Cove to the Redline is on track and expected to be completed by the end of March 2026, after which work will commence at Bass Cove. Even with only Plover Cove currently connected, we are already seeing noticeable improvements in our water supply—an encouraging glimpse of the benefits this project will continue to deliver.

Another project launching soon is the paving of the pedestrian sidewalk from the Main Gate to the traffic circle at the Clubhouse, once the section along the contractor's road has been completed. This upgrade will significantly enhance safety and accessibility for pedestrians, and we're excited to see this improvement take shape.

Towards the end of last year, we transitioned our access management services to Deltrolux, and the results have been very positive. We've experienced reduced downtime and a more reliable system overall. If you are still experiencing any access-related challenges, please don't hesitate to contact the office so we can assist.

We would like to extend a sincere thank you to all residents for your cooperation in completing the employee data forms. Your support has played an important role in helping us remain fully compliant.

The Deltrolux team continues to work hard to improve and fine-tune the app. In the coming weeks, all relevant documentation and application forms will be uploaded to the platform. Excitingly, residents will also soon be able to book and pay for padel sessions directly through the app.

You may have noticed that the HOA has converted most forms into editable PDF formats. This was done to make completing and resubmitting forms as simple and hassle-free as possible for everyone.

In addition, the HOA is working closely with our service provider to ensure that trailer, boat, and caravan owners can move through the gates more smoothly and efficiently, while maintaining security as our top priority.

As always, we will keep the community updated and will notify you once the new software has completed its testing phase and is ready to go live.

You may have noticed a few new faces within the Bidvest Security Team. We would like to warmly welcome them to The Coves. Here, our security team members are more than just service providers—they are valued members of our community family.

Thank you for your ongoing support and involvement as we work together to make The Coves an even better place to live.

Warm regards,  
Michael Kapp

# Project Updates

KEEPING THINGS RUNNING SMOOTHLY AT THE COVES

A quick update on maintenance, and ongoing projects to keep you informed

## Canoe Storage at The Waterfront

We have 85 canoe and kayak storage racks available at the Waterfront for residents' convenience. Routine maintenance has recently been completed, and the racks have been renumbered.

Residents who have already registered for a storage space will be contacted to collect new stickers.

If you are interested in renting a storage space for your canoe or kayak, please contact the Admin Office at [admin@thecoves.co.za](mailto:admin@thecoves.co.za).

## Newly Built Ablution Facilities

We are currently in the process of replacing the old portable ablution facilities near the Main Gate and in Oyster Cove with newly built, permanent ablution facilities.

This upgrade will provide a more durable and convenient solution for residents, visitors, and staff, while also being more financially viable in the long term compared to the ongoing monthly rental of portable units. The permanent structures will allow for easier maintenance and improved hygiene standards going forward.

## ENVIRO NEWS -

### Bass Dam & Surrounding Areas

The facilities team has been hard at work in and around the dam, cutting the verges and removing weeds and foreign matter from the water. The team has also removed a significant amount of "Kariba weed" (Salvinia) from the dam.

This will be an ongoing effort to ensure that the dam remains clean and free of invasive plant species.



A dedicated team has been assigned to start at Bass Dam and systematically work through the surrounding areas to remove invasive weeds and saplings (Poplars), as well as clearing of the waterway channels.

### This continued maintenance is essential to:

- Ensure proper water flow
- Reduce the risk of blockages during heavy rainfall
- Protect the natural environment

By proactively managing vegetation growth, we aim to preserve the health of our waterways, prevent erosion, and maintain the overall appearance and ecological balance of the estate.

In addition, the team will begin clearing the area between Fish Eagle and Olive Tree. The grass in this section has already been cut, and we have observed wildlife grazing there. Selective tree clearing will commence to preserve and maintain the grassland ecosystem in this area.



We appreciate your support as we continue working to protect and enhance our natural environment for all residents to enjoy.

## Redline Project



The pump station on Pivot One has been installed, and our specialised team is currently constructing the pump house. Pipe installation to Fish Eagle and Oyster Cove is also underway.

Once this work is completed, Phase 2 of the Redline Project will be finalised and is expected to be commissioned by the end of March 2026.



Redline Project - Pump house



Redline Project - pipe installation

## Contractors' Road

We have recently paved a section of the contractors' road behind Bass Cove to help improve conditions for residents living nearby who were affected by dust from contractor traffic.

This improvement was made with residents' comfort in mind and forms part of our ongoing efforts to enhance the living environment within the estate.

The project has now been completed, and we are happy to share that we have received very positive feedback from the residents impacted by the work.



## Estate Walkway Upgrade

### Improving Safety at The Coves

Following several requests from homeowners to enhance the safety and comfort of residents, children, and employees walking from the Main Gate to the Clubhouse, the HOA will be installing paving to create a new, safer walkway for all to enjoy.

With pedestrian safety as our priority, the pathway from the Main Gate to the Clubhouse will be paved. This upgrade will provide a smoother and safer surface, while removing the uneven areas and protruding stones currently present along the route.

We believe this improvement will encourage more residents to enjoy walking within the estate and will also enhance the overall aesthetical appearance and accessibility of the pathway.

Thank you for your continued support as we work to improve our estate for everyone.

# Security Talk - Be Informed

## Why Valid Employee Documents Matter – and How Deltrolux Protects You

Many residents employ au pairs, domestic workers, gardeners, carers, and other household staff who play an important role in our daily lives.

All resident-employed staff must have valid documentation to work legally in South Africa (valid SA ID or, if not a citizen, a valid passport, work permit, or recognised asylum document).



## Your Legal Responsibility

By law, the employer (the resident) must ensure their employee is legally allowed to work. Employing someone without valid documents may result in:

- Fines or legal action
- Insurance claims being rejected
- Possible criminal liability in serious cases

Not knowing an employee's legal status is not a defense.

## Safety and Security

We are an access-controlled estate built on trust. If documentation cannot be verified, proper vetting is not possible, creating unnecessary security risks.

## Insurance & Financial Risk

If theft, injury, or damage occurs and the employee is undocumented, insurers may refuse to pay out — leaving the resident financially exposed.

## How Deltrolux Helps

Our Deltrolux access control system:

- Verifies employee documentation
- Alerts residents if documents expire
- Supports legal compliance and estate security

## What Residents Must Do

- Ensure employees have valid documents
- Upload copies when registering on Deltrolux
- Monitor and renew expiry dates
- Act immediately if notified of invalid/expired documents
- Inform the estate office when employment changes

## A Shared Responsibility

This is not about exclusion — it's about safety, legality, and accountability. Proper verification protects employees, residents, and our community.

By working together and using Deltrolux responsibly, we protect our homes and our estate.

## Did You Know?

### LOST PROPERTY

All lost and found items are kept at the HOA office for safekeeping. Items will be stored for a period of three months.

If the owner cannot be identified during this time, the items will be collected by The Coves and donated to our favourite charity.

# Events 2026

## THE COVES EVENT CALENDAR 2026

This year's social calendar kicked off with a fantastic Vitality Day at Oaks and ended the evening on a high note with a classic Rock 'n Roll show. Both events were well supported and set the tone for another exciting year in our community.

As always, we spread the love with the help of Bidvest Protea Coin. The estate agents came through with generous contributions towards the Valentine's Care Packages, and the new Site Manager from Bidvest Protea Coin made use of the opportunity to meet and greet our residents.

We would like to take this opportunity to thank all our sponsors:

- Bidvest Protea Coin,
- Chas Everitt International Property Group,
- Harcourts South Africa,
- Seeff Property Group, and
- Pam Golding Properties.



### Quiz night

Join us this Thursday for our community favourite, Quiz Night – a fantastic evening of family fun! Hosted every second month, your entry fee includes a delicious meal and a complimentary welcome shooter.



### Events to look forward to this year

- Easter Event – 29 March 2026
- Community Day – 27 September 2026
- Garden Competition  
Judging from 26–29 October
- Holiday Magic at The Coves  
5 December 2026
- Christmas Light Competition  
Starts 5 December  
(Judging on 18 December 2026)

### Oaks Events:

- Mother's Day – 10 May
- Wine Festival – 16 May
- Father's Day – 21 June
- Oktoberfest – 24 October
- Live Music Event – TBC

### Wine Dinners:

- 25 March – La Motte Wine Estate
- 23 April – Vriesenhof Vineyards
- 11 June – Weltevrede Wine Estate
- 3 July – Muratie Wine Estate

We look forward to another wonderful year of connection, celebration, and community at The Coves.

# Secrets of the Garden

## ADVICE FROM DI GOODWIN

What a month February was with heat that we have never before experienced! Scientists have shown us that since 1983 there has been an increase in temperature in Africa, and this will affect the way we garden! Living in the Coves we have more than just our own little gardens to protect - we need to care for the whole estate.

The 3<sup>rd</sup> of March is World Wildlife Day – how fortunate are we to live where we have to stop for nyala and impala crossing our roads! Let's not forget the smaller animals such as frogs, lizards, birds, genets, all of which enjoy our natural environment, which we need to keep pristine with minimal use of pesticides and maximum use of organic fertilizers.

Let some areas in your garden go wild, allowing nature to take the helm. While it can be difficult to give up order in areas close to the house, spaces such as your property's back border and shady areas under mature trees can be good options to let go wild or where you can plant some grasses.

The 21<sup>st</sup> is the International Day of Forests – the Coves has magnificent, forested areas which unfortunately are not indigenous, and as these poplars fall over, they are being replaced with suitable indigenous trees. Forests trap moisture and cool our environment which is so important at this time of global warming!

The 22<sup>nd</sup> is World Water Day and as many have said, the non-accessibility of water will be the cause of World War 3! The Coves is tackling this problem with the introduction of the Red Line Project, and I am sure that all of us are conscious of not wasting this precious resource! In your garden you can reduce water loss by applying organic mulch, such as compost and it will also form a wonderful blanket to protect your plant's roots in winter.

Next month as your deciduous trees lose their leaves, rake them up for compost – be part of the circularly economy even if it is just a small part you play in your garden!

At the bottom of each of my downpipes I have placed a 5l bucket and I use the water collected in these buckets to water my few strategically placed pots which are filled with vibrant annual colour that draw the eye and cheer me up every time I look at them! Last month I did not need to turn on a hosepipe once!



The 30<sup>th</sup> is the International Day of Zero Waste – reflect on the amount of product you put out for recycling – can you reduce it?

Walking around our beautiful estate I have noticed a problem that we need to try to sort out. Many of our cycads are being eaten by this worm (Zerenopsis leopardine).



Its moth stage is a beautiful bright orange with black spots. Having asked you to use pesticides sparingly, we do need to use one in this case – the following can be used Knox Worm, Plant Protector or Koinor with good results.



I have also noticed that the Coves gardens are filled with magnificent outdoor living areas. Unfortunately, relaxing outside can result in you being bitten by mosquitoes. Wage war with these non-toxic solutions:

**Install an outdoor fan** - outdoor fans multi-task in entertaining areas and are effective in cooling your skin and directing mozzies elsewhere.

**Use Good Scents - enlist Mother Nature.** There are many aromatic plants said to be disincentives to little bitters. You can grow these plants in pots and garden beds close to your entertaining area.

Release more aroma by brushing them as you go by or walking through them. They'll smell delightful while they discourage critters.



Rosemary is a hardy, prolific grower, and makes a great edging or hedge plant. Crush the leaves lightly with your hands while you are sitting outside and rub around ankles and wrists.

Pots of rosemary on the table smell good, and you can pluck a twig and rub it on your skin for extra protection – as a bonus, it also goes well with lamb.

Simply throw a few rosemary sprigs on the barbecue at the last minute when cooking meat, or skewer meat on rosemary stalks.



Lavender is a popular and easily grown plant with a long history in the medicinal field and makes a stunning massed display.

Lavender is one of the few essential oils that can be safely applied directly to the skin. Stroke a small amount on your pulse points.



#### Other natural repellents

There are several other plants you could try in pots or garden beds, such as marigolds, sage, geraniums, peppermint, basil, lemongrass, and lemon balm.

Crushing the leaves and steeping them witch-hazel for a day or two makes a personal repellent spray – use lightly every couple of hours. Lemon-balm contains citronella, which is a proven deterrent. Marigold petals are also edible and look pretty sprinkled on salads.

I hope this newsletter has given you food for thought as to how we can maintain and improve our “Naturally Perfect” estate through our gardening endeavours!

**Dr. Di Goodwin**  
**082 5573242**



# Bee Bunkas Have Arrived at The Coves

We're happy to share that the Bee Bunkas have arrived at The Coves.

These bunkas are specially designed shelters that make it easier for honeybee swarms to settle naturally. The idea is simple: give bees a safe, welcoming space and let nature do the rest.

It's important to manage expectations though, spring in South Africa only starts in September, so while the bunkas are in place now, it's still early days. We're not expecting any action just yet. The real opportunity to catch a swarm will only come later in the year, when conditions are right and bee activity increases.

For now, the bunkas are quietly waiting, blending into the landscape and ready for when the time comes.

Bees are incredibly important for biodiversity, pollination, and healthy ecosystems, and having them around benefits the entire estate.



We'll keep the community updated as the seasons change and as spring approaches.

Until then, it's a patience game, bees run on their own schedule.



## Why Bees Swarm in Spring

Swarming is a natural part of a healthy bee colony's life cycle. In spring, warmer temperatures and flowering plants mean more food is available.

Colonies grow quickly, and once they outgrow their hive, part of the colony leaves with a queen to find a new home.

That's why spring — September onwards in South Africa — is the best time to see swarms and to give them a safe place to settle.



# Environmental Matters

## The Approach to Zoonotic Diseases

ADVICE FROM  
**PROF KEN PETTEY**

If your lifestyle may expose you or your family to zoonotic diseases, ensure your doctor has a full medical and exposure history to support accurate diagnosis and referral if needed. Laboratory tests can assist, but results may vary depending on the stage of illness, prior treatment and test accuracy.

Early diagnosis and treatment reduce the risk of serious complications. Patients should show improvement within three days of starting treatment; if not, inform your healthcare provider and consider further tests or a second opinion.

Because many zoonotic diseases begin with flu-like symptoms, they are often mistaken for influenza, which is not treated with antibiotics. A diagnosis such as “flu” or “Yuppie flu” without thorough assessment may delay proper treatment and lead to serious illness.

### Here are some zoonoses that could affect Coves residents:

#### ➤ Rabies:

A major problem in South Africa, spread mainly by dogs, but also cats, livestock, and wildlife.

Fatal once symptoms start, but preventable through vaccination and post-exposure treatment. Immediate wound washing and urgent medical care are critical.



#### ➤ Bilharzia (Schistosomiasis)

Reports suggest possible presence in Hartbeespoort Dam, though earlier studies found no host snails. Early symptoms include rash, fever, and aches.

Later signs may involve blood in urine or stool, abdominal pain, fatigue, and in chronic cases liver/spleen enlargement, bladder damage (cancer risk), infertility, and anaemia.

#### ➤ Tick Bite Fever (Rickettsiosis)

Common locally and spread by ticks (also fleas, mites, lice). Causes fever, headache, muscle pain, rash, and sometimes a dark scab. Severity ranges from mild to life-threatening. Lyme disease is not considered endemic but may be underdiagnosed.

#### ➤ Congo Fever

Transmitted by Hyalomma (“bont-legged”) ticks. Causes painful bites and may lead to Crimean-Congo Haemorrhagic Fever, a serious and often fatal illness.

Symptoms (3–13 days later) include high fever, severe headache, muscle pain, nausea, and vomiting. Remove ticks promptly.

## ➤ Toxoplasmosis

From cat faeces or contaminated produce. Usually mild, but dangerous in pregnancy and immunocompromised individuals (risk of brain/eye damage or birth defects).

Recent research is focused on a chronic infection state in the brain and muscle that could cause behavioural changes in humans. Prevent through proper cooking, handwashing, and litter hygiene.

## ➤ Cat Scratch Disease

From cat scratches or bites. A blister may form, followed weeks later by swollen lymph nodes, mild fever, fatigue, and headaches. Symptoms can last weeks to months.

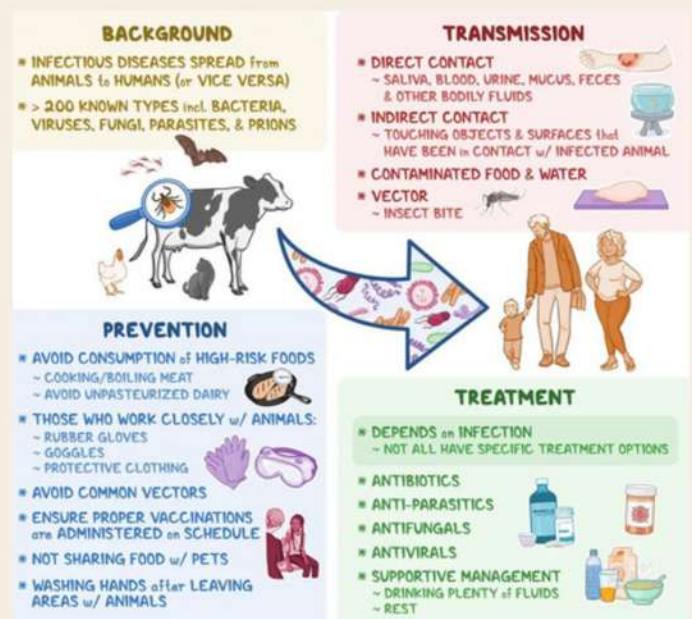


## ➤ Malaria

Not endemic locally, but infected mosquitoes may hitch a ride in aircraft, busses, taxis and luggage. Causes flu-like illness and can become severe (jaundice, anaemia, seizures, coma, death).

## FINAL NOTE

The next article will address zoonotic diseases that can be contracted anywhere during daily activities – where animals are not vaccinated or dewormed, where biosecurity is lacking and where milk has not been pasteurised.



## ➤ Salmonellosis and E. coli

Spread through contaminated food or water. Avoid raw/undercooked meat, fish, duck eggs, and unpasteurised milk.

Symptoms include diarrhoea (sometimes bloody), fever, cramps, nausea, and vomiting. Early recognition prevents complications.



# Estate Rules

## REMINDER: A LITTLE REMINDER ABOUT SAFETY

Kids on bicycles cruising through the streets, friends walking together, and neighbours stopping for a quick chat — it's a familiar sight on a sunny afternoon in The Coves. It's one of the things that makes our community feel like home, a place where families feel comfortable and children can play freely.

That said, even in a secure estate like ours, a bit of awareness goes a long way. As parents and caregivers, we all play a part in helping our children understand that safety isn't about being scared — it's about forming good habits and making smart choices.

The Coves was designed with families in mind. Our safe streets and play areas encourage children to be independent, which is a wonderful thing. However, it remains important that children let a parent or caregiver know where they are going and when they will be back. Younger children should always be under the supervision of a parent, guardian, or nanny.



Please remind children to be mindful of moving vehicles in parking areas and to always look before crossing roads. When riding bicycles, children should keep left, wear bright or visible clothing, and stay alert around cars. Simple actions, like slowing down and making eye contact with drivers, can help prevent accidents.

Lastly, a quick reminder about bicycles: helmets and other protective gear really do matter. It's a small step that helps keep our children safe while they enjoy their freedom.



There has also been an increase in incidents where children are standing or hanging out of moving vehicle windows, or even sitting on a parent's lap while a vehicle is in motion inside the estate.

This poses a serious safety risk. In the event of sudden braking, swerving, or a minor collision, a child could be severely injured or even killed. No distance is too short, and no speed is slow enough to make this safe.

Children must always be properly seated and secured with a seat belt in their own seat while a vehicle is moving.

*Thank you for helping keep The Coves a safe and happy place for everyone.*

# Estate Matters

## ARCHITECTURAL AND COMPLIANCE NOTICE

### Air-Conditioner and Blue Water Filter Screening

In August 2025, owners were informed via the estate newsletter that all air-conditioners and blue water filter bottles visible from the street must be screened in accordance with estate guidelines. Preferred supplier details were also provided at the time.

Please note that an ARAC audit for air-conditioner and blue water filter screening will commence on:

<sup>16</sup>  
<sup>17</sup> **31 March 2026**

All air-conditioners and blue water filter bottles visible from the street must be properly covered by this date. Penalties may be imposed for non-compliance.



### Preferred Supplier:

Exclusive Aluminium Aircon Covers  
WhatsApp: 060 859 2909

## Submitting Building Plans:

### What You Need to Know

All building work requires prior approval, including new builds, alterations, walls and fences, swimming pools, solar panels, generators, and air-conditioners.

### STEP 1: Submit to ARAC

All plans must be submitted to the Architectural Review and Approval Committee (ARAC) for approval.

### STEP 2: Before Construction Begins

#### After ARAC approval:

- Peg and set out your stand using a registered land surveyor (certificate required).
- Submit approved plans to the local authority.
- Build strictly according to approved plans and estate guidelines (any changes must be resubmitted).
- Ensure all finishes comply with estate rules (paint colours, steelwork, garage doors, paving, roof coverings).
- Apply paint swatches to exterior walls for HOA approval before final painting.
- Obtain ARC approval for all air-conditioners, generators, and solar installations (unapproved items will be removed at the owner's cost).
- Pool backwash may not connect to the sewer; it must discharge onto the site or into stormwater.
- Owners remain responsible for compliance with Association rules, National Building Regulations, and local authority requirements.

### Contractor Requirements

- Contractors on-site for more than five (5) days must register at the HOA office.
- Background checks apply.
- Registration fee: R225 per person.
- Builders must submit a Health & Safety file and sign the Builder's Agreement before commencing work.

Compliance ensures the safety, appearance, and value of our estate.

# Estate Matters

## LITTERING INSIDE OUR ESTATE



Our estate is more than just a place to live – it is our shared home. The cleanliness, safety, and natural beauty of our surroundings reflect the pride we take in our community. One of the unique features of our estate is the presence of wildlife, including the buck that roam freely within our environment. Protecting this natural balance is a responsibility we all share.

Unfortunately, recent incidents of littering within the estate have become a growing concern. Discarded wrappers, bottles, cigarette butts, takeaway containers, and garden refuse have been found along pavements, in common areas, and near stormwater drains. While a single piece of litter may seem insignificant, the cumulative effect creates an untidy appearance and poses serious risks.

Littering not only affects aesthetics and property values, but it also creates environmental and safety hazards. Rubbish can block stormwater systems, contributing to flooding during heavy rains. Food waste and unsecured refuse attract rodents and insects, increasing health risks for residents. Dry garden refuse and discarded cigarette butts can become fire hazards, particularly during dry and windy conditions.

Importantly, litter poses a direct threat to our wildlife. Plastic bags, food packaging, and small containers can be ingested by animals, including buck, leading to choking, internal blockages, poisoning, or even death. Sharp objects such as broken glass or metal lids can cause injury.

Animals may also become entangled in plastic or other debris. Feeding wildlife unintentionally through discarded food waste can alter their natural behaviour, make them dependent on human food sources, and expose them to further harm.

We kindly remind all residents, visitors, contractors, and domestic staff to dispose of waste responsibly at all times. Dustbins are conveniently located on common property throughout the estate for public use.

Please make use of these facilities and encourage members of your household and service providers to do the same. Refuse bags must be securely tied and placed out only on designated collection days to prevent animals from tearing them open.

Garden refuse collection takes place on Friday mornings. Residents may place up to 10 bags on the pavement for collection. Please ensure that bags are properly secured and placed out on Friday morning only, not before, to prevent animals from tearing them open and scattering the contents.

Parents are encouraged to speak to their children about the importance of caring for shared spaces and respecting wildlife. Simple habits, such as holding onto litter until a bin is available, ensure that our environment remains safe for both residents and animals.

If you witness littering or notice overflowing bins, please report it to the estate office so that it can be addressed promptly. Maintaining a clean environment is a shared responsibility.

Let us all commit to preserving the beauty, safety, and natural heritage of our estate. Small actions make a lasting difference.

# Contact us

**CONTROL ROOM**  
012 207 1561

**BIDVEST PROTEA COIN SITE MANAGER**  
082 768 0424

**DUTY MANAGER**  
082 382 3073

## REGISTRATION TIMES

Registration is done at the HOA office everyday between 08:00 - 15:00.

Please send the document via email beforehand  
[community@thecoves.co.za](mailto:community@thecoves.co.za)

## HOA OFFICE

012 207 1465

**MONDAY - FRIDAY**  
07:30 - 17:00

## OFFICE

**Estate Manager**



**Michael Kapp**  
[manager@thecoves.co.za](mailto:manager@thecoves.co.za)

**Community and Administration Manager**



**Jean-Mari van Deventer**  
[community@thecoves.co.za](mailto:community@thecoves.co.za)

**Admin**



**Laetitia Frederik**  
[admin@thecoves.co.za](mailto:admin@thecoves.co.za)

**Maintenance**



**Cas Badenhorst**  
[maintenance@thecoves.co.za](mailto:maintenance@thecoves.co.za)

**Secure Access App**

**You can log a ticket under the Support tab in the app**

## INFRASTRUCTURES & UTILITIES ISSUES

### REPORT TO HOA OFFICE / THE COVES APP:

- Water leaks - Common properties and before your water meter.
- Electrical problems - In your home Impact Metering [012 763 8200](tel:0127638200) Common properties HOA
- Defective Streetlights - HOA
- Damaged estate infrastructure (paving, walls, buildings, gates, etc) - HOA

### AFTER HOURS:



**Duty Manager**

082 382 3073



**Maintenance Manger**

060 636 0006

## WILDLIFE & ENVIRONMENTAL HAZARDS

### REPORT TO HOA OFFICE / THE COVES APP:

- Snakes - Duty Manager
- Blocked stormwater drains or overgrown vegetation - HOA
- Dead animals - HOA
- Bee Removal - Honey Hub  
079 881 7948

### AFTER HOURS:



**Duty Manager**

082 382 3073



**Maintenance Manger**

060 636 0006

## SAFETY AND SECURITY CONCERNS

### REPORT TO SECURITY, HOA OFFICE / SECURE ACCESS APP:

- Suspicious persons or vehicles
- Noise disturbances after hours
- Any criminal activity or offense
- Rule infringements



## EMERGENCIES

### REPORT DIRECTLY TO EMERGENCY SERVICES AND SECURITY FOR ASSISTANCE



#### MEDICAL EMERGENCIES

10177

private ambulance Services

**HEMS:** 082 695 1240

**NECSA:** 012 305 3333



#### FIRE EMERGENCIES

**NECSA:** 012 305 3333

**Madibeng:** 012 250 2222



#### POLICE EMERGENCIES

10111 (SAPS EMERGENCY LINE)  
/ HARTBEESSPOORT

**SAPS:** [060 987 5533](tel:0609875533)

## GENERAL ENQUIRIES / NON-URGENT MATTERS

### REPORT TO SECURITY, HOA OFFICE / THE COVES APP:

- Suggestions or complaints
- Community Notices