

COVERS INSIGHTS

Where Nature, Neighbours, and News Meet

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THE COVES
— NATURALLY PERFECT —

Build on Community - Defined by People

Dear Covers,

Welcome to another edition of the Insights Newsletter – a reflection of the place we are proud to call home, and the people who make it special.

In a world that often feels fast-moving, uncertain, and at times overwhelming, it is easy to lose sight of what matters most. News headlines shift daily, challenges come and go, and the pace of life rarely slows. Yet in The Coves, there remains something steady and reassuring – a deep-rooted sense of community that continues to ground us, even in changing times.

What makes The Coves truly remarkable is not only its infrastructure, natural beauty, and growing reputation, but most importantly, its people.

It is the neighbourly greetings shared across driveways, the quiet watchful care of our shared spaces, and the collective effort to preserve an environment where families can grow, individuals can thrive, and everyone can feel a genuine sense of belonging.

This sense of community is not something that happens by chance – it is something that is built, nurtured, and protected by each one of us. Every small act of kindness, every moment of consideration, and every effort to look out for one another contributes to the stronger, safer, and more connected estate we all value.

Even in turbulent times, it is this closeness – this shared understanding of community – that provides comfort and security.

Within The Coves, we are reminded that safety is not only defined by physical measures and infrastructure, but also by connection, trust, respect, and a willingness to care for those around us.

As residents, we each play a role in shaping the environment we live in. Whether it is greeting a neighbour, reporting concerns, keeping our surroundings clean, or simply taking a moment to check in on someone else, these actions collectively define the spirit of The Coves. They are what transform a residential estate into a true community.

We encourage all residents, both new and long-standing, to continue embracing and strengthening this caring culture.

Take the opportunity to get to know those around you, to participate in community life, and to remain mindful of the shared responsibility we all carry in maintaining the standard and atmosphere that make The Coves so unique.

As you move through these pages, we hope you feel that same sense of pride and belonging. This is more than a newsletter; it is a reflection of a community that continues to stand together, support one another, and create a place where life can truly flourish. Let us continue to learn from one another, grow together, and protect the spirit that makes The Coves not just a place to live, but a place to call home.



PHOTO REQUEST

Share Your View of The Coves

Do you have a unique perspective of The Coves captured through your lens? We would love to see it!

Share your high-resolution photos that showcase the beauty, wildlife, landscapes, and special moments within our community.

Please email your photos to community@thecoves.co.za for a chance to be featured in upcoming communications.

From the Estate Managers Desk

Dear Covers,

As we transition into the cooler months, a number of important initiatives are underway across the estate—each focused on enhancing safety and elevating the overall living experience for our residents.

We are also pleased to welcome a new member to the HOA team. Zach Mostert, a familiar face within our community, has been appointed as Technical Operational Manager.



Zach Mostert,
Technical Operational
Manager.

In this role, he will focus on the technical aspects of estate operations. We look forward to the expertise and energy he brings—welcome, Zach.

Significant progress has been made on the **Red Line Project**, with the current phase now completed in Fish Eagle Cove and Oyster Cove. The next phase is set to commence in the new financial year. The positive impact of the completed work in Plover Cove is already evident, particularly in improved traffic flow and better adherence to parking regulations.

Residents will also have noticed the completion of the **pedestrian walkway** alongside the road up to the Lucy switch. The next phase of this project will begin shortly.



This pathway was developed with pedestrian safety as a key priority and will, over time, contribute to preserving the condition and longevity of our roads.

Encouraging improvements have been seen along our shoreline following the Department of Water and Sanitation's initiative to clear invasive hyacinths.

Local contractor Peter Kurz was appointed to carry out this work, and the results are already remarkable. The water is now clearer and more accessible, with residents and visitors—particularly fishing enthusiasts—enjoying the benefits. Notably, catches have already included a carp weighing an impressive 8kg.

Looking ahead, the team has begun planning for a range of winter projects. These will focus on essential maintenance and infrastructure upgrades to ensure the estate remains in excellent condition throughout the year.

Winter provides an ideal opportunity to carry out this work with minimal disruption, and we are confident these efforts will deliver long-term value to the estate.

Kind regards,
Michael Kapp

A quick update on maintenance and ongoing projects to keep you informed

ENVIRONMENTAL UPDATE

Our environmental team has been actively attending to a range of key tasks across the estate, with encouraging and visible progress being made. These ongoing efforts are aimed at maintaining and enhancing the natural surroundings.

As we transition into the colder months, preparations for winter are well underway. This period also allows us to focus on the servicing and maintenance of all machinery, ensuring that equipment remains in optimal condition for the season ahead.

In addition, work has commenced on clearing and restoring various walking trails, including those at Bass Dam and around the Fish Eagle pivot.

WALKWAY PROJECT UPDATE

We are pleased to report that the first phase of the walkway project, extending up to the Lucy switch, has been successfully completed. Work will now continue with the next phase, which will see the path extended all the way to the main gate.

From the outset, this project has been driven by a strong focus on pedestrian safety—whether for employees, children, or residents moving through the estate. The completed and upcoming sections are designed to provide a safer, more accessible route for all.

In the longer term, this development will also contribute positively to the estate's road infrastructure by helping to separate pedestrian and vehicle movement, ultimately enhancing overall safety and flow.



WATER HYACINTH REMOVAL PROJECT

We are pleased to report that the progress made by the appointed contractors in removing the hyacinth has been highly encouraging. Their consistent efforts have already resulted in a noticeable improvement in the affected areas, contributing to a healthier and more visually appealing waterway.

Hyacinth control remains an ongoing priority for the estate, as it plays a vital role in maintaining water quality, supporting local biodiversity, and preserving the natural beauty of our surroundings. While the contractors continue their work on a broader scale, our internal teams will support these efforts through targeted, hands-on maintenance.

This includes the continued manual removal of hyacinths along the shoreline, where growth tends to accumulate and impact access and aesthetics. In addition, routine maintenance will be carried out on the containment boom situated under the bridge. This structure is essential in preventing the spread of hyacinths to other parts of the water system, and its upkeep ensures that control measures remain effective.

We appreciate the ongoing support and understanding of our residents as we work to manage this persistent environmental challenge. Regular updates will be shared as progress continues.



STREET NAMING INITIATIVE – BASS COVE

Residents may have noticed the recent installation of street name signage at the cul-de-sacs in Bass Cove. Please note that the street names were not selected by Management, but are aligned with those reflected on the official estate map, ensuring consistency and accuracy across all estate references.

The introduction of clear and visible street signage is expected to significantly enhance navigation for residents, visitors, delivery services, and emergency responders alike. This improvement will support quicker response times and more efficient access throughout the estate.



Security Talk - Be Informed

Keeping Our Estate Secure: Access Control & Worker Registration

Access control remains one of the most critical components of our estate's overall security. While our systems and procedures are designed to protect all residents, their effectiveness depends on consistent cooperation from everyone in the community.

One of the key requirements is the **proper registration of all domestic workers, contractors.** This process ensures that every individual entering the estate is verified, recorded, and authorised. It allows our security team to maintain accurate access records and respond effectively should any incident occur.

We would like to remind residents that **driving workers in and out of the estate without following the prescribed access procedures is not permitted.** While it may seem convenient, this practice bypasses important security checks and creates gaps in our access control system. When individuals are not properly logged, it becomes difficult to monitor movement within the estate and undermines the safety of all residents.

Reminder Correct Communication Channels

We aim to make processes as convenient and user-friendly as possible for our residents. For this reason, all application forms are available on the estate app under Estate Documents, including the Estate Rules. All documents have also been converted to editable PDFs for your ease of use.

The app is designed to centralise important estate information in one place, reducing the need for printed documents and ensuring that residents always have access to the most up-to-date versions of forms, rules, and notices. This helps to streamline communication and improve efficiency across the estate.

We encourage residents to make use of the app for quick access to important information and to ensure submissions are completed

By ensuring that your employees are registered:

- Registering all domestic workers and contractors
- You support the integrity of the estate's access control systems
- You protect not only your household, but the broader community
- Avoiding any actions that bypass established security protocols

Our access procedures are not intended to inconvenience residents, but rather to **create a safe, controlled, and accountable environment for everyone.**

Security is a shared responsibility, and even small actions can have a significant impact. By working together and adhering to these measures, we can continue to maintain a safe and secure living environment for all.



OAKS WINE FESTIVAL | 16 MAY 2026

Indulge in an afternoon of elegance, flavour, and great company at our exclusive Wine Festival. Enjoy a curated showcase of some of South Africa's finest wine farms — including exceptional estates seldom available in our area. This is your chance to discover and savour truly unique wines.

BUY TICKETS ONLINE

R240 per person. Includes a crystal wine glass and unlimited tastings from 14h00 – 18h00

<https://www.quicket.co.za/events/368484-oaks-wine-fest#/>



Grilled prawns and fresh oysters available on pre-order only



Full à la carte menu available on the day



A live DJ will be setting the vibe throughout the afternoon

Exclusively for residents of The Coves Estate and their guests

Events to look forward to



OAKS EVENTS:

10 MAY
Mother's Day

16 MAY
Wine Festival

27 MAY
Bingo night

WINE DINNERS

11 June – Weltevrede Wine Estate

3 July – Muratie Wine Estate

LIVE AT THE OAKS | 18 JULY 2026

Get ready for an electrifying evening as The Oaks once again transforms into the ultimate live music destination, bringing residents a night filled with energy, atmosphere, and unforgettable entertainment.

Following last year's outstanding performance by Elvis Blue, expectations are high — and this year's event promises to exceed them in every way. We are thrilled to welcome the immensely talented Adam Tas to The Coves for what is set to be a truly spectacular performance. Known for his rich vocals, authentic storytelling, and magnetic stage presence, Adam Tas delivers a uniquely South African sound that resonates with audiences of all ages.

As the evening unfolds, residents can look forward to a vibrant atmosphere filled with great company, music that moves the soul, and the kind of live performance that keeps you singing long after the final note. Whether you're a long-time fan or simply looking for a memorable night out under the stars, this event promises to bring the community together in celebration of music and shared experiences.

Events in the Surrounding Area

1 MAY 2026

Juan Boucher Live at Aviators
Tickets available on Quicket

9 MAY 2026

Harties River Hiking Trail & Wine Tasting:
The Rusty Feather

29 MAY 2026

Steve Graham's Pink Floyd tribute show at Aviators – Tickets available on Quicket

6 JUNE 2026

Pecan Harvest Festival at The Nut & Owl

Secrets of the Garden

ADVICE FROM **DI GOODWIN**

Here we thought summer and its associated rains were behind us, but these last few weeks prove that the weather is unpredictable and ever changing. Thunderstorms and lightning reveal the power of nature, and it reminds me to celebrate each aspect of our environment – the frightening noise of thunder that makes our pets and loved ones curl up closer to us or the streak of lightning which is a reminder of those flashes of genius all of us possess! What is truly wonderful about thunder or rainstorms is the cleansing and healing water which not only gives life to our garden and plants but rejuvenates our land and soul.

May is a time to be a little busy in your garden preparing it for winter and future months:

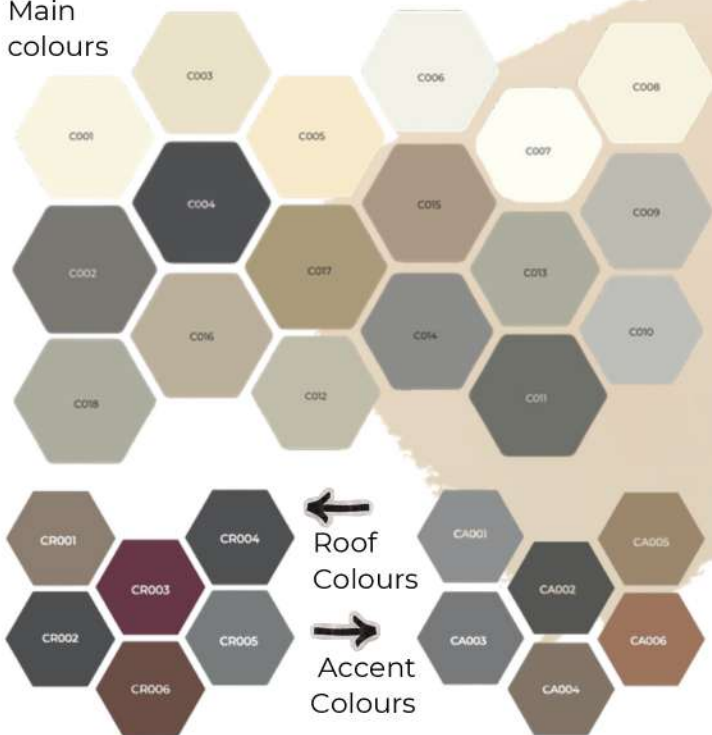
- Plant your bulbs if you haven't already.
- Sow those crunchy cruciferous vegetables (broccoli, cabbage, Chinese greens, Brussel sprouts etc.) They do thrive in these cooler months and hopefully the aphids will stay away but just in case maybe add a few calendula (ideal companion flowers to your vegetable garden or pot and they are edible too).
- If you wanted to move plants, especially summer flowering shrubs and perennials e.g, hydrangea, fuchsias, agapanthus etc, now is a lovely time to redesign your garden beds and ensure all your plants are happy in the spots you have chosen for them. When replanting, mix compost with existing soil in the holes. Dig the hole at least twice the size of the root ball both in width and depth, add a little superphosphate or bonemeal to the hole and ensure that you plant the plant at the same depth as it was in the previous place - don't bury your stems deeper as this is often why plants die when you transplant them.
- Mulching becomes your garden's best friend in May. A simple layer of dry leaves, bark, or straw goes a long way in keeping moisture locked in and protecting roots from the coming winter chill. It's also a great way to reuse what's already around you, which fits perfectly with the eco-estate mindset of reducing waste.
- Start covering those tender plants with frost cover.
- While you reduce the water applied to your general garden, remember to increase the watering and feeding of your camellias and azaleas to ensure prolific flowering in a few weeks' time.
- Don't forget to add some colourful annuals such as poppies, pansies, violas, and petunias now to brighten up your winter garden!

One of the nicest things about May gardening is how it keeps you connected to the small details. You might notice more birds visiting, or beneficial insects still at work despite the cooler weather. Leaving a few natural corners untouched or adding simple features like an insect hotel can make your garden feel alive even in the quieter season.

More than anything, May is a time to enjoy the garden at a slower pace. So, take your time out there. Breathe in the crisp Hartbeespoort air, appreciate the balance you're creating in our eco-estate, and let your garden ease gently into winter.

Dr. Di Goodwin
082 5573242
dgoodwin@peeblesplants.co.za

Main colours



Time to PAINT

Have you seen The Coves approved colours on the wall at the soccer field? We make it easy for you to choose the colour palette for your home. Scan the QR code for more info and order your Dulux range in store using the code.



WATERMARK

Irrigation • Filtration • Paint • Hardware

📞 010 020 7993

The Islands Mall, Hartbeespoort
sales@watermarkhardware.co.za
watermarkhardware.co.za

House Painting Guidelines for Residents

Planning to refresh your home with a new coat of paint? A little preparation goes a long way in ensuring a smooth and compliant process.

To assist residents, the approved colour palette has been painted on the back wall of the squash court for easy reference. This allows you to view the colours in natural light and better understand how they will appear on your home throughout the day. The approved paint is conveniently available at **Watermark Hardware** for ease of purchase. While this serves as a helpful guide, please note that all colours must still be formally approved by the office

Before proceeding, a test patch is required. Kindly paint a double coat 30cm x 30cm section on your wall in your chosen colour and allow it to dry completely, as colours can change slightly once dry. Once ready, inform the office so that management can review the patch on-site and provide approval. This step helps ensure consistency across the estate and avoids costly repainting if a colour is not approved.

In addition, please remember that different finishes (such as matte, satin, or gloss) can affect the final appearance of the colour. Taking the time to choose the right combination of colour and finish will contribute to a more polished and long-lasting result. It is also advisable to consider how your chosen colour complements neighbouring homes and the overall aesthetic of the estate.

For record-keeping and security purposes, it is essential to inform the office when you plan to repaint your home. This allows us to keep accurate records of maintenance work within the estate and ensures that security is aware of any contractors or painters who may require access. Providing the office with your anticipated start date and duration of the project will help facilitate a smooth process.

We appreciate your cooperation in helping maintain the aesthetic standard and overall harmony of our community.

Antelope Encounters at The Coves: What to Look Out for on the Trails

There's something quietly special about sharing space with wildlife, and at The Coves, our antelope are part of the everyday rhythm of life here. Whether you're out on an early morning trail run, a sunset stroll, or just enjoying a coffee on the patio, chances are you'll cross paths with one (or all three) of our resident species: Blesbok, Impala, and Nyala.



Blesbok – The Open Field Sentinels

Blesbok are creatures of the open plains, and their behaviour reflects this exposure. Unlike bush-dwelling antelope, they rely heavily on sight and group awareness rather than cover.

One unique trait is their “stotting” or stiff-legged bounding when alarmed. It may look awkward, but it's actually a signal—both to warn the herd and to show predators they've been spotted. In a way, it's nature's version of saying, “Don't bother trying.”

You may also notice that blesbok often graze into the wind. This isn't random—it allows them to catch scents of potential danger while feeding.

What to look out for:

- Individuals taking turns lifting their heads while others graze (a natural “lookout rotation”)
- Territorial boundaries—rams will often patrol invisible lines and chase off intruders
- Calves staying low and still rather than running when danger is near

Impala – The Agile Entertainers

Impala are not just athletic—they're highly strategic in how they use their agility. Their famous leaps aren't only for speed, but also for confusing predators. When a herd scatters in all directions with unpredictable jumps, it becomes incredibly difficult for a predator to single out one target. A fascinating behaviour to watch is their mixed feeding strategy. Impala are both grazers and browsers, adjusting their diet depending on the season. This adaptability is one reason they thrive so well on estates like The Coves.

During breeding season, you'll notice rams developing distinct territories marked by scent. They use glands on their foreheads and even their dung to establish dominance. Yes—those dung piles you see are often very intentional “signposts.”

What to look out for:

- Tail flicking with the white underside flashing—this acts as a visual signal to keep the herd together
- Ewes (females) subtly choosing which ram to follow—there's more decision-making happening than meets the eye
- Young impala forming nursery groups, often watched over collectively by several females



Nyala – The Quiet Browsers

Nyala are the most elusive of the three, and that's by design. They rely on camouflage and stillness rather than speed or herd size.

One of their most unique behaviours is their tendency to freeze completely when unsure of a threat. Rather than bolting, they trust their striped coats to break up their outline in the bush. Many residents have likely walked or run past a nyala without even realising it.

Nyala also communicate in subtle ways. Instead of loud alarm calls, they often use soft clicks and body posture. A raised crest along the spine or a slight turn of the body can signal alertness to others nearby.

Mature bulls are particularly interesting. They are often solitary and follow well-defined browsing routes, almost like habitual patrol paths through dense vegetation.

What to look out for:

- Ears constantly rotating—nyala rely heavily on hearing in dense bush
- Slow, deliberate feeding patterns, often returning to the same plants
- Bulls appearing at similar times or locations—creatures of habit with preferred routes

Why It Matters:

Seeing More Than Just “Game”

It's easy to drive past or jog by and simply register “antelope.” But when you begin to notice these behaviours, something shifts—you start to see individuals, patterns, and interactions.

You begin to realise:

- That one impala ram always holds the same patch of ground
- That a particular nyala bull prefers a shaded route along a trail
- That the blesbok herd adjusts its position based on wind and time of day

This awareness doesn't just deepen appreciation—it connects residents more meaningfully to the land. The estate becomes more than a place to live; it becomes a living system you're part of.

So next time you're out, take an extra moment. Watch a little longer. You'll quickly find that the “larger wildlife” of The Coves aren't just passing through—they're living out remarkably intricate lives right in front of us.



ESTATE RULE: 11. FACILITIES AT THE COVES

“(f) The communal area, as well as the ablution facilities, must be left clean and tidy. Additional costs for the cleaning of these areas will be charged to the levy account of the member concerned.”

THIS IS YOUR COMMUNITY
HELP KEEP IT CLEAN

Respect for Shared Facilities

Over the past few months, we have unfortunately seen an increase in the misuse of facilities at the squash court ablutions, particularly over weekends.

Incidents have included wet toilet paper being spread on walls and toilets, leaving the area in an unacceptable condition for other residents and detracting from the overall standard of our shared spaces.

While this behaviour may be perceived as harmless, it has a very real impact on the day-to-day operations of the estate.

Our staff are required to spend additional time cleaning and restoring these facilities, which takes them away from their regular duties and responsibilities across the estate.

In addition, the repeated replacement of damaged or wasted supplies results in unnecessary financial costs—funds that could otherwise be directed toward improvements and enhancements for the benefit of all residents.

It is also important to consider the image this portrays to visitors of The Coves. The condition of our shared facilities reflects directly on the estate as a whole, and maintaining clean, well-kept amenities contributes to the positive reputation and pride of our community.

The squash court and its ablution facilities are communal amenities intended for the enjoyment and convenience of everyone. When these spaces are not respected, it affects not only their cleanliness and usability, but also the experience of fellow residents and guests.

We kindly appeal to all parents and guardians to engage with their children about the importance of respecting shared spaces and understanding the estate rules. Encouraging responsible behaviour from a young age helps foster a sense of community, accountability, and pride in the environment we all share.

Maintaining the high standards of the estate is a collective responsibility. With the cooperation of all residents, we can ensure that our facilities remain clean, functional, and welcoming for everyone.



PADEL BOOKINGS

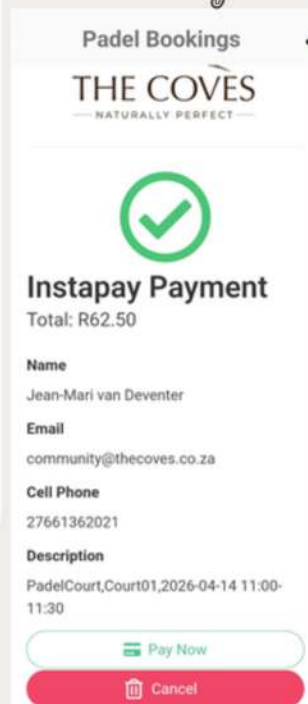
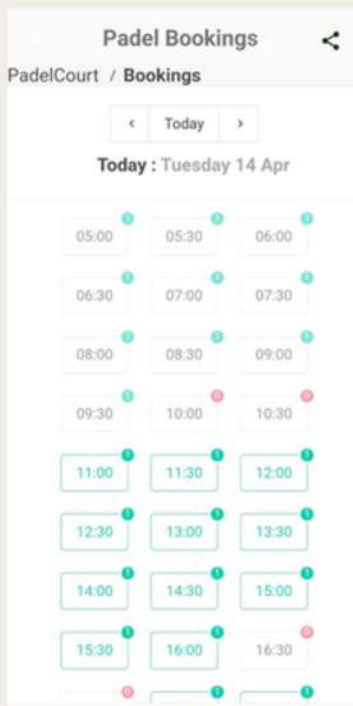
We've made it simple and convenient for all residents—both owners and tenants—to book and pay for the padel court without charges being added to your levy statement.

Bookings can be done directly on the Secure Access App under Sport and Facilities, where you can also complete payment for your court session. This streamlined process ensures quick and hassle-free access to the facility

Please note that rackets and balls are to be collected and booked at The Oaks, and these costs will be added to your levy statement accordingly.

Using the app for all bookings also helps prevent double bookings and ensures fair and efficient use of the court for all residents.

We encourage all residents to make use of this convenient system, get active, and enjoy a game of padel. It's a great way to stay fit, have fun, and connect with fellow residents in the community.



EVENTS BOOKINGS

We always enjoy seeing residents make use of the estate's beautiful common areas for private events and gatherings. It's a wonderful way to bring family, friends, and neighbours together, and it adds to the vibrant community atmosphere within the estate.

We also appreciate residents informing the office in advance, as this allows us to ensure everything runs smoothly on the day.

For larger events, additional planning is often required. In some cases, the HOA may need to arrange extra staff to assist with cleaning, waste management, and general upkeep of the facilities to ensure that these shared spaces remain neat and enjoyable for all residents before, during, and after the event.

To assist with this process, all functions of 20 people or more are required to complete an Event Hosting Application. This application is an important tool for record keeping and also enables our team to be prepared to assist.

The Event Hosting Application can be found on the app under Estate Documents, making it quick and easy to access and submit. The estate also has tables and chairs available for use, which can be arranged in advance for your convenience.

Please note that a fee of R100 applies for electricity usage, and an additional R100 for water if items such as slip-and-slides are used. These contributions help cover the additional resources required to support your event.





NEW SEASON NEW POSSIBILITIES A NEW SPACE TO CALL *home*

where do you belong...



21 OLIVE TREE

R 1 595 000

2 beds 2 baths 2 garages 118 m²



81 BASS COVE

R3 850 000

4 beds 2 baths 2 garages 336 m²



216 FISH EAGLE

R 4 990 000

4 beds 3 baths 2 garages 400 m²



241 FISH EAGLE

R4 950 000

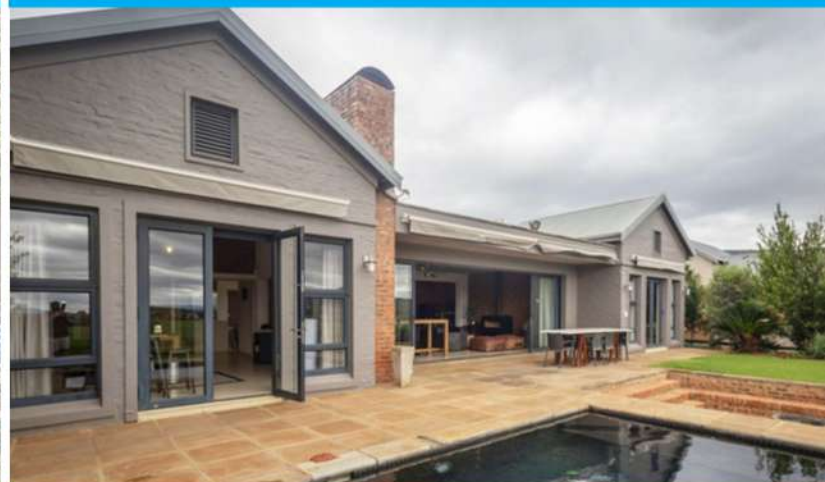
3 beds 3.5 baths 3 garages 435 m²



154 BASS COVE

R 2 850 000

3 beds 2 baths 2 garages 227 m²



231 FISH EAGLE

R6 200 000

4 beds 2.5 baths 2 garages 380 m²

Harcourts

RENTALS | SALES | EVALUATIONS



Give us a call to chat about your next move.

Daphne

082 445 8799

Tarryn

083 391 5683

When Mother's Day arrives, we think of our own mothers — the women who raised us, comforted us when we stumbled, and were always there with guidance, love, and a hug at just the right moment. It's the day we want to spoil them and show how much they mean to us.

But as we grow older, we realise that Mother's Day is about so much more than just biological mothers. At The Coves, we celebrate all the women who give love, offer care, and make a difference in whatever way they can.

Grandmothers, in particular, are often quietly in the background, yet they carry so much. Here in our community, they are the gentle shoulders families lean on — the quiet heroines of our homes. They give endlessly, unconditionally, and without ever asking for recognition. They are a safe haven in a stormy world, ready with a cup of tea, a story from their younger days, a warm hug, or simply a presence that says, "You are not alone." With lives shaped by love, loss, joy, and sacrifice, their hearts remain open to give more, as if they have an endless well of love.

At The Coves, a grandmother is often a second mother. Some even step back into the role of caregiver, helping to nurture, guide, and support. They carry family history in their hearts, remembering birthdays, upholding traditions, and preserving treasured recipes and wisdom from one generation to the next.

But the gift of a mother's heart extends beyond grandmothers. In our community, we also see it in aunts, sisters, teachers, friends, and neighbours who touch lives with the same gentle care — women who listen, uplift, and support, even without children of their own.

They remind us that motherhood is not defined by biology, but by the heart that chooses to love.

Motherhood begins in the heart — in selfless giving, in putting others first, and in simply being present when it matters most. Sometimes it shows up in the smallest moments: a message sent to a neighbour on a challenging day, a hug just when it's needed, or the simple words, "I'm here for you."

At its heart, Mother's Day is about love — a love that carries, believes, and gives again and again.

And that love has many faces. But one of the most precious will always be a grandmother's love: gentle, deep, full of wisdom, and always just enough, exactly when we need it.

To every woman with a mother's heart, thank you. Your love makes our community warmer, softer, and infinitely richer.





PECANWOOD
COLLEGE

IEB CURRICULUM
GRADE 0000 - 12

NEXT OPEN DAY
9 MAY
10H00-12H30
RSVP ONLINE
PECANWOODCOLLEGE.CO.ZA





Contact us

CONTROL ROOM
012 207 1561

DUTY MANAGER
082 382 3073

SECURITY SITE MANAGER
082 768 0424

REGISTRATION TIMES

Registration is done at the HOA office everyday between 08:00 - 15:00.

Please send the document via email beforehand community@thecoves.co.za

HOA OFFICE

012 207 1465

MONDAY - FRIDAY
07:30 - 17:00

OFFICE

Estate Manager



Michael Kapp
manager@thecoves.co.za

Technical Operations Manager



Zach Mostert
technical@thecoves.co.za

Community and Administration Manager



Jean-Mari van Deventer
community@thecoves.co.za

Admin



Laetitia Frederik
admin@thecoves.co.za

Maintenance



Cas Badenhorst
maintenance@thecoves.co.za

Secure Access App You can log a ticket under the Support tab in the app

INFRASTRUCTURES AND UTILITIES ISSUES

REPORT TO HOA OFFICE / THE COVES APP:

Water leaks

Common properties and before your water meter.

Electrical problems

In your home Impact Metering
012 763 8200 Common properties HOA

Defective Streetlights - HOA

Damaged estate infrastructure (paving, walls, buildings, gates, etc) - HOA

AFTER HOURS:

 Duty Manager: 082 382 3073

 Maintenance Manager
060 636 0006

WILDLIFE & ENVIRONMENTAL HAZARDS

REPORT TO HOA OFFICE / THE COVES APP:

Snakes - Duty Manager


Blocked stormwater drains or overgrown vegetation - HOA

Dead animals - HOA

Bee Removal - Honey Hub

079 881 7948

AFTER HOURS:

 Duty Manager: 082 382 3073

 Maintenance Manager
060 636 0006

SAFETY AND SECURITY CONCERNS

REPORT TO SECURITY, HOA OFFICE / SECURE ACCESS APP:

- Suspicious persons or vehicles
- Noise disturbances after hours
- Any criminal activity or offense
- Rule infringements



EMERGENCIES

REPORT DIRECTLY TO EMERGENCY SERVICES AND SECURITY FOR ASSISTANCE



MEDICAL EMERGENCIES

10177

private ambulance Services

HEMS: 082 695 1240

NECSA: 012 305 3333



FIRE EMERGENCIES

NECSA: 012 305 3333

Madibeng: 012 250 2222



POLICE EMERGENCIES

10111 (SAPS EMERGENCY LINE) / HARTBEESSPOORT

SAPS: 060 987 5533

GENERAL ENQUIRIES / NON-URGENT MATTERS

REPORT TO SECURITY, HOA OFFICE / THE COVES APP:

- Suggestions or complaints
- Community Notices