COVERS INSIGHTS

Where Nature, Neighbours, and News Meet



Photo: Kathy Pell

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ISSUE 11 | AUGUST 2026

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Meet Covie The Coves' New Safety Buddy



Covie

The Coves Safety Buddy

Covie is here to help you Stay safe, make good choices and have fun at The Coves

- Be Safe
- Be Kind
- Look out for others
- Be a Coves Star

Hey, Coves Kids!

There's a new friend **in town**, and he's here to help make The Coves an even safer and happier place for everyone!

Meet Covie
The Coves Safety Buddy!

Covie is a fun-loving nature friend who loves exploring The Coves, spending time outdoors, and, most importantly, helping kids make smart, safe choices.

You might spot Covie keeping an eye on things around the estate, reminding us to slow down, be careful around the water, look out for our friends, and respect the beautiful nature around us.

Covie's Safety Corner

Starting this month, Covie will have his very own Safety Corner in every newsletter! Each month, Covie will share a simple, fun safety tip especially for our younger residents.



We'll talk about things like:

Road Safety
Rules to keep you safe.

Water Safety
How to stay safe around the dam and pools.

Runway Safety
Why the runway is no place for bikes and games.

Pet Safety
How to safely interact with dogs.

Nature Safety
How we can enjoy and protect our beautiful environment.

Emergency Safety
Knowing what to do when something goes wrong.

And because safety doesn't have to be boring, Covie may even bring along some challenges, quizzes and fun facts!

Covie's Golden Rule

Think Safe. Play Safe.
Be Covie Smart!

So, Coves Kids, keep your eyes open for Covie's Safety Corner every month.

When we all make smart choices, we help make The Coves a safer place for everyone. Welcome to The Coves, Covie!

From the Estate Managers Desk



Dear Covers,

> Another month has flown by, and the changing season has made a real difference around the Estate. The green trees, fresh grass, and flowers beginning to bloom have given The Coves a completely different feel. It's a beautiful time of year to be outdoors, enjoying the open spaces and everything our Estate has to offer.

This month, we are introducing you to two of the people who are always out and about, helping to keep The Coves looking its best – our tractor drivers, **Rivalani and Richard**. They are an important part of our team, and we thought it was time you got to know the two gentlemen behind the tractors a little better. We hope you enjoy reading about their journeys and learning more about the work they do each day.

We have also reached an important milestone with the installation of the new water meters by Impact Metering. The installations are now complete, and I would like to remind all residents to ensure you have registered with Impact Metering. This ensures your water usage is accurately recorded at the end of each month.

There has also been significant progress on the Redline project. A big thank you to all the residents who have already connected and are using the system. We really appreciate your support as we continue working toward better, more sustainable water management at The Coves.

We have also had the opportunity to meet residents during our Coffee Dates with the different Coves. It has been great to see so many residents make the time to attend, ask questions and share their thoughts. Thank you to everyone who joined us and contributed to the conversations.

> *"Nothing is impossible. The word itself says 'I'm possible!'"*
> – ***Audrey Hepburn***

As I say at the end of each session, please remember that I have an open-door policy. If there is anything bothering you, anything you would like clarified, or simply anything you would like to discuss, please feel free to come and have a chat with me. I greatly value open communication and being available to our residents.

We are also very excited to introduce a new little member of The Coves family – Covie!

Covie has been created especially for our younger residents and will appear in our newsletters, sharing simple, fun tips on safety, nature and being a good neighbour.

As a family estate, we wanted to make safety messages a little more fun, engaging, and memorable for our children, who are an important part of our community. So, keep an eye out for Covie in the months ahead – there may even be a few little surprises along the way!

Lastly, congratulations to Kathy Pell, this month's photo competition winner! Kathy, thank you for sharing such a beautiful photograph and for capturing a little piece of what makes The Coves so special. The office will be in touch with you regarding your prize.

Until next month, enjoy the sunshine, the green spaces and this beautiful season ahead.

Michael Kapp

PADEL BOOKINGS

OFF-PEAK

MONDAY – FRIDAY
08:00 – 15:00

R125 PER HOUR

R31 PER PLAYER

PEAK

MONDAY – FRIDAY
05:00 – 07:00 &
16:00 – 20:00

R240 PER HOUR

R60 PER PLAYER

Based on 4 players

INCLUDING WEEKENDS AND PUBLIC HOLIDAYS

PADEL EQUIPMENT HIRE AT OAKS

R50 PER RACKET

CHARGED TO LEVY ACCOUNT

ALL COURT BOOKINGS MUST BE MADE ON THE SECURE ACCESS APP.

PLEASE ENSURE THAT YOU HAVE BOOKED AND PAID FOR YOUR PADEL SESSION ON THE SECURE ACCESS APP.

Estate Matters

More Than Just Infrastructure

> Have you ever stopped to think about everything that quietly keeps a community moving?

The roads we travel on every day, the water that reaches our homes, the lights that guide us, the services we rely on, the open spaces we enjoy and the facilities that form part of our lifestyle – so much of what makes life at The Coves comfortable simply becomes part of our everyday routine.

We often notice these things only when something needs attention. Yet behind every road, service, facility and project lies a great deal of planning, maintenance, coordination and hard work that happens quietly in the background.

> At The Coves, infrastructure plays a vital role in creating a safe, well-managed and enjoyable environment for residents.

It is about maintaining what we have, improving where we can, and looking ahead to ensure the Estate continues to meet the needs of those who live here, now and in the future.

But The Coves is about much more than infrastructure.

A place is not defined only by what we build – it is also defined by the people who live here.

Our roads may link different parts of the Estate, but it is the people travelling along them who forge the connections that truly matter.

Our open spaces offer beautiful places to walk, cycle and enjoy nature, but it is the conversations, family moments, friendships and memories made along the way that give those spaces their meaning

It is the neighbour who stops for a chat, the resident who takes pride in their surroundings, the people who participate in activities and events, and the teams who work behind the scenes to keep everything running.

> These everyday interactions help turn a collection of homes into a place where people feel connected.

A shared sense of responsibility is equally important. When residents care about their surroundings, respect the environment, support one another and take an interest in what is happening around them, a sense of belonging is created that cannot be built with bricks, roads or facilities alone.

This is particularly important at The Coves, where our natural environment is a key part of what makes the Estate unique. The open spaces, trees, wildlife, water and surrounding landscape are not merely things we look at – they form part of the lifestyle we have chosen and the environment we are responsible for protecting.

Of course, maintaining a development of this size and complexity comes with its challenges. There are many moving parts, and much of the work that keeps The Coves functioning happens out of sight.

From infrastructure and utilities to security, environmental management, maintenance and administration, teams work every day to keep things moving.

Sometimes the work is visible. Other times, it happens quietly in the background.



Estate Matters

Either way, it all forms part of the bigger picture.

> The goal is not simply to maintain an estate. It is to continue creating a place where people want to live, where families can make memories, and where residents can feel a genuine sense of belonging.

In the coming editions, we will take a closer look at the elements that make up The Coves' infrastructure. We will explore some of the projects taking place around the Estate, the reasons behind them, the challenges involved, and, importantly, the people working behind the scenes to make them happen



We hope this will give residents a clearer understanding of what goes into maintaining and improving the Estate we all call home

When you look beyond the roads, pipes, facilities and services, you begin to see something much bigger.

Infrastructure provides the foundation. People create the connections. And together, they make The Coves what it is.



Security Talk [SECURITY LAYERS]

How people, technology and procedures work together to keep the Estate secure — layer by layer.

When we think about infrastructure at The Coves, we naturally think of the systems that keep the Estate running — our roads, water, electricity and everyday services.

But another part of our infrastructure works quietly in the background, every hour of every day: security.

Security at The Coves is far more than the entrance gate. It is a combination of people, access control, technology, patrols, monitoring, procedures and communication — delivered in partnership with our security service provider, Bidvest Protea Coin — to create a secure, structured environment for residents, visitors and staff.

The Onion Approach - Seven layers of security

1 Access Control	Biometric-tracking of every non-resident's movement in and out of the estate - including who they are and who they visited.
2 Patrols	Physical foot patrols by our security staff, including calls to residents about issues such as an open garage door.
3 Cameras	State of the art day/night cameras track movement inside and outside the perimeter.
4 Electrical Fence	A zoned physical barrier that detects any attempt to access the Estate
5 Boat Patrols	Night time water patrols across the Estates waterways, alongside on-land monitoring.
6 Radio Communication	A dedicated control room in constant contact with neighbours, with logged radio checks.
7 K-9 Patrolling	One of only a few estates using K-9 units - an extra set of eyes, ears and nose to detect threats.

The Onion Approach

> Good security does not rely on a single system or a single person — it is built in layers, each with its own role.

The first layer is access control. Knowing who enters and leaves the Estate is central to managing a residential community, and our access systems allow residents, employees, contractors and visitors to be identified and managed in line with Estate procedures

Security does not end at the gate, though. Patrols, monitoring and response add further layers across the Estate's large area — visible patrols provide a presence, while monitoring and communication give the security team the information, they need to support checks or investigations.

This combination keeps security active throughout the Estate rather than concentrating it at one entrance.

Security Talk [SECURITY LAYERS]

The people behind the system

Technology has changed how residential security operates, but people remain at its centre.
Our security personnel do far more than check access — they patrol, monitor activity, assist residents and visitors, respond to incidents, and follow established procedures when concerns arise.

Working alongside Bidvest Protea Coin, the Estate's security infrastructure combines trained personnel with the technology and systems at their disposal, enabling concerns to be managed in a structured, informed manner.

Technology that supports security

As The Coves continues to develop, so does the technology underpinning our security infrastructure. Our current access environment includes facial biometric identification — a modern, controlled way to manage access that improves the identification of authorised users and supports the team's daily operations.

Technology is also valuable when access needs to be reviewed or an incident investigated. But it is not a replacement for people — it is a tool that enables our security personnel to do their jobs more effectively.

Working quietly in the background

Perhaps the sign of effective infrastructure is that we don't think about it often: a security officer greeting you at the gate, a patrol vehicle moving through the Estate, an access notification on your phone, or a system quietly recording information in the background.

These measures can easily become part of daily life at The Coves — and that is the point. Good security infrastructure should reassure you without disrupting the lifestyle you enjoy.

With our open spaces, waterways, roads, homes and extensive footprint, a safe, well-managed environment requires more than a single measure — it requires people, systems, technology and residents working together. As The Coves continues to grow, our security infrastructure will be regularly reviewed and improved to meet the Estate's needs.

Security is not simply about protecting a house behind a gate. It is about creating a secure foundation that allows us to enjoy everything that makes The Coves feel like home.



Community Competitions

GET INVOLVED ● SHOW YOUR TALENT ● CELEBRATE OUR COMMUNITY



Monthly Photo Competition

Got a great Coves photo? Send it our way! Your photo could be featured on the front page of The Coves Insights — plus, you'll win a prize from the Office!

Snap it. Send it. See it on the cover!

Garden Competition

Got a garden that deserves some attention?

Show us your Coves garden and you could win a prize from the Office!

Grow it. Show it. Win it!





Christmas Light Competition

Ready to light up The Coves?

Deck out your home and show us your Christmas magic for a chance to win an amazing prize!

Prizes proudly sponsored by ERA Eplode. Light it.

Wow us. Win it!

Enviro Matters [MEET THE SMALL REPTILES OF THE COVES]

Look closely. There is more living around us than we realise.



Living in Nature

The Coves sits within the Magaliesberg Biosphere. In addition to residents, the estate is home to birds, antelope and many reptiles. Reptiles help maintain the balance of nature, and most are completely harmless.



- Under rocks.
- Between grass stems.
- In the soil beneath our gardens.
- And sometimes, just quietly basking in the afternoon sun.

On the ridges and in the veld

Sungazer
Threatened species

Found only in South Africa. It sits at the entrance of its burrow, facing the sun.

If you spot one, enjoy it from a distance.





Transvaal Girdled Lizard

Spiky and armoured, but harmless. You'll see it basking on rocks. It feeds on insects.

Spotted Day Gecko

Tiny and speckled. It is active by day, not by night.





Cape Grass Lizard

A lizard that looks like a snake, with tiny, almost invisible legs. It is harmless.

Living Underground

White-throated Legless Skink and Blunt-tailed Worm Lizard

Smooth and worm-like, often mistaken for snakes. Both are harmless and beneficial to the soil.

Found one while gardening? Gently move it to a quiet, planted area.

Snakes



Aurora House Snake



Non-venomous, with a bright stripe along its back.

It keeps rodents in check.

Rinkhals
Venomous



It may raise its hood or play dead. Sightings are rare, but be alert in long grass and keep dogs under control.

How we live in harmony

✔️ Stick to the established paths
✔️ Take care when turning soil or moving rocks
✔️ Never handle or harm any reptile

Snake or large reptile in your home or garden? Call the estate office or security. A trained handler will relocate it safely.

The reptiles of The Coves are not intruders. They are part of the living system we are privileged to share. By protecting them, we safeguard the estate and our place within the Magaliesberg Biosphere.

Let's keep The Coves a place where we respect nature.

Estate Rules [GOLF CARTS]

Golf carts are part of everyday life at The Coves — a fun, easy way to reach the waterfront, visit friends, or simply enjoy the Estate. For many children, getting a turn behind the wheel feels like a big milestone. But an important legal update affects every parent and resident, and it changes how we think about who may get behind the wheel.

THE LAW:

No one may drive without a valid licence.



> Under South Africa's National Road Traffic Act 93 of 1996 (NRTA), no person may operate a motor vehicle on a road without a valid driving licence (or a valid learner's licence, where applicable).

This applies to all self-propelled vehicles — including golf carts, electric scooters, and other motorised vehicles, not just cars and motorbikes.

In prior court proceedings, estate roads have been treated as falling within this Act, meaning the same licensing rules that apply to public roads also apply to our internal roads.

This matters because The Coves' current rule, **which permits children under 16 to drive under adult supervision**, is not permitted under national law. No HOA, estate management association, trust, or individual — however well-intentioned — has the authority to create a rule that overrides national legislation. "Parental supervision" is not a recognised exception under the NRTA. If a child does not hold a valid licence for the vehicle in question, they may not legally drive it, even if supervised.

This also applies to electric scooters and other motorised vehicles, not just golf carts.

What this means for your family

Insurance will not pay out. If someone without a valid licence — including a minor "under supervision" — is involved in an accident, The Coves' insurance will not cover the resulting damage. That risk rests entirely with the vehicle owner and the family involved.

Parents can be held liable. Allowing a child to drive a golf cart, scooter, or any other motorised vehicle, whether supervised or not, can expose parents and guardians to prosecution under current legislation. This is a genuine legal risk, not merely an estate rule violation.

We know this rule has been part of life at The Coves for a long time, and we understand it comes from a good place — giving children a taste of independence in a safe, family environment. However, an estate rule cannot lawfully supersede national legislation, and the current wording puts residents at real legal and financial risk, often without their realising it.

The Coves HOA must revisit this rule to ensure it aligns with the National Road Traffic Act rather than conflicts with it. The Coves management strongly encourages all parents and guardians to refrain from allowing under-licensed drivers — of any age — to drive any motorised vehicle on the Estate.

A reminder for all drivers

For everyone who holds a valid licence and drives on the Estate:

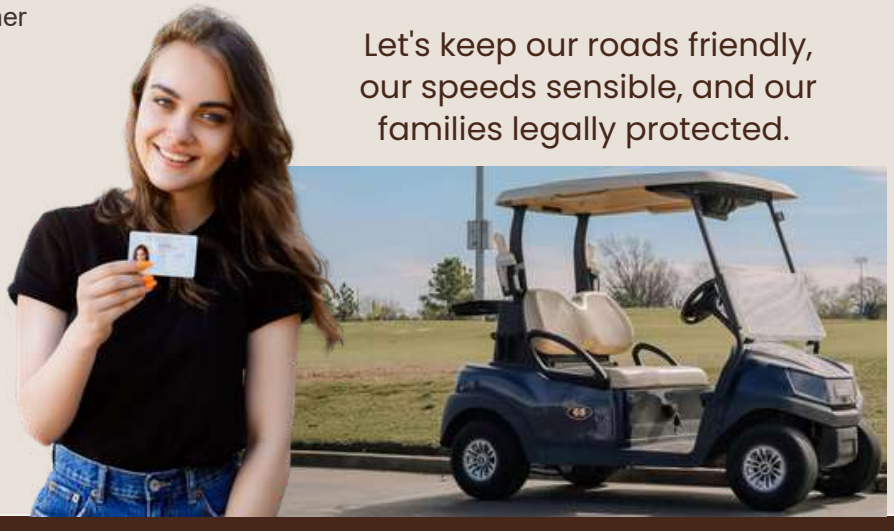
- Keep your speed under control.
- Stay alert for pedestrians, cyclists, runners, pets, and little ones enjoying the outdoors'
- Respect the Estate's traffic rules and stop when required.
- Drive with courtesy and consideration for your neighbours.

Reckless or aggressive driving will not be tolerated. Golf carts are not racing cars, and our roads are not racetracks.

Parents, this one's on us

We all want our children to enjoy everything The Coves has to offer — but that must happen within the law and with everyone's safety and financial protection intact. Please don't allow unlicensed young drivers to take the wheel until the HOA has reviewed and updated this rule.

Let's keep our roads friendly, our speeds sensible, and our families legally protected.



Meet the Team [THE MEN BEHIND THE TRACTORS]

Residents, it's time to give a well-deserved round of applause to two of our Coves family's hardest-working members!

Have you ever driven through the estate on a crisp spring morning, admired the tidy roadsides and freshly cleared gardens, and wondered who makes it all happen? Meet Rivalani Mabunda and Richard Khoza — our incredible tractor drivers and two of the true engines behind everything that makes The Coves feel like home

The backbone of our beautiful estate

Think of The Coves as a well-oiled machine — every staff member is a vital cog keeping it running smoothly. But there's a special kind of hero here: the one who shows up rain or shine, week in and week out, doing the jobs that often go unnoticed but are never forgotten. That's Rivalani and Richard.



RICHARD
KHOZA

Since joining The Coves in 2021, Richard has become an essential member of our maintenance and grounds crew — and it shows.

Whether he's collecting refuse, clearing garden waste and branches, hauling materials, or lending a hand with general maintenance, Richard's work takes him across the estate every day. He tackles each task with the same energy and willingness to help, wherever he's needed.

Thanks to Richard's steadfast commitment, our estate continues to look and feel like the well-maintained community our residents love and expect.

Every week, these two are out collecting household and garden refuse across the entire estate. As spring bursts into bloom and residents prune their gardens, it's Rivalani and Richard who clear away branches and green waste before it piles up along our roads. And when emergencies strike — including fires — they spring into action, transporting water tanks to help keep our community safe.

From dawn to dusk, their tractors are the workhorses of The Coves — clearing, hauling, repairing, and protecting, day after day.



RIVALANI
MABUNDA

Rivalani's story is one of pure grit and growth. He joined The Coves in 2011 as a general worker and, through sheer hard work and determination, climbed the ranks to become a skilled operator.

Longtime residents might remember spotting him out in the veld, cutting grass or steering the ride-on mower across our greens. But Rivalani never settled — always eager to learn, always ready for the next challenge — and that drive eventually put him behind the wheel of a tractor, where he's been a dependable presence ever since.

Today, Rivalani is a familiar and friendly face around the estate, someone who knows every road, every corner, and the rhythms of daily life at The Coves like the back of his hand. His dedication and versatility make him one of the true pillars of our team.

Meet the Team [CONTINUED]

A big thank you

Rivalani and Richard might spend their days behind the wheel of a tractor, but make no mistake — their work is about far more than driving. They are the quiet force behind our clean roads, tidy gardens, well-kept open spaces, and rapid emergency response. Their impact is everywhere, even when unseen.

So next time you see a tractor rumbling by, give a wave!

To Rivalani and Richard: thank you for your loyalty, hard work, and unwavering commitment to keeping The Coves the beautiful place we all call home. You are true team players, and The Coves is better for it.

The Coves is proud to celebrate the people who make our community shine — stay tuned for more "Meet the Team" features spotlighting the incredible behind-the-scenes staff!





Aesthetics Reminders [MAINTENANCE]

Before you buy it - Check it!

We all know the feeling – you see something beautiful and immediately think:

That would look AMAZING at home!"
Before reaching for the credit card, take a moment to check whether your proposed addition requires **ARAC approval**.

This may include:

- Structures and alterations
- Fencing and landscaping features
- External additions
- Paint colours
- Other visible changes

A quick check beforehand can save you time, money and disappointment if something cannot be approved after it has already been purchased or installed.

When in Doubt - Ask us first!

We are always happy to assist and guide you through the process.

After all...

The beautiful character of The Coves is something we all help to create.

It is not just one house or one garden – it is the combination of all our properties that makes The Coves the special place we are proud to call home.

So, before adding that next "little thing"…
Stop. Look twice. Check first.

Let's ensure every addition enhances the beauty and character of The Coves.

Paint approved colours



Scan the code for all the info on these codes.

ISABEL GOUVEIA | YOUR RESIDENT PROPERTY PRACTITIONER



PLOVER COVE
3 Beds | 2 Baths | R 2 850 000



BASS COVE
5 Beds | 4 Baths | R 5 295 000



FISH EAGLE COVE
3 Beds | 3 Baths | Office | R 6 200 000

If you would like more information or would like to arrange a private viewing, please feel free to contact me.

ERA REAL ESTATE EXPLODE



073 995 4613
isabel@eraexplode.co.za

ISABEL GOUVEIA
PROPERTY PROFESSIONAL | PPRE





Local Knowledge. Professional Marketing. Proven Results.

With nearly 20 years in Hartbeespoort real estate and a specialist focus on The Coves Estate, I combine local insight, strategic marketing and personal attention to achieve the best possible result.

Thinking of selling, buying or simply curious about your property's value? Let's have a confidential property discussion.

LOOKING FOR ANOTHER HOME IN THE COVES?
Upscaling | Downscaling | Investing – Let's chat!

Passionate About Property – Experience You Can Trust



The annual general meeting (AGM) is a pivotal event for a community, offering a unique opportunity for homeowners to actively participate in the decision-making process that shapes our neighbourhood.

Influence Decision Making

Important decisions regarding budgets, community improvements, maintenance plans and the overall management of the estate are made at the AGM. By attending, you have the opportunity to vote on these matters and ensure that decisions reflect the collective will of the members.

Stay Informed

The AGM provides comprehensive updates on the HOA's activities, financial status, and future plans. It's an excellent way to stay informed about how your contributions are being utillised and what developments to expect in the coming year.

Election of Board Members

Board elections take place during the AGM. This is your chance to elect leaders who represent your interests and who will be responsible for making key decisions throughout the year. Your vote is crucial in electing a new board that aligns with your vision for the community.

Promote Transparency

By attending the AGM you promote a culture of transparency and accountability within the HOA. Active participation by members ensures that the boards actions and decisions are conducted openly, fostering trust and collaboration among homeowners

Network with Neighbours

The AGM is a valuable opportunity to met and connect with your neighbours. Building a strong sense of community not only enhances our living experience but also encourages cooperative efforts toward common goals.

Secrets of the Garden



ADVICE FROM **DI GOODWIN**

> A kaleidoscope of colour is what surrounds us now. Not only does the colour brighten our days but the chorus of birds from sunrise puts an extra dance move in our steps, I truly enjoy this time of year!
> The sprinkling of showers we had just briefly settled the dust and encouraged everything to start growing!

Here is what we should be focusing on in the garden right now:

- Remember that it does not matter how much you plan and how many plants you purchase, if you do not have good soil, your garden will not sparkle, so feed, feed and feed your soil again!
- Mulch generously before the intense summer heat hits - blanket your beds with a thick layer of organic mulch or leaf litter. This will decrease the amount of water you use and the time you will spend on weeding as well as help to keep the roots of your plant's cooler.
- **Plant for pollinators** - get your summer-flowering indigenous plants into the ground now. Focus on Tecoma capensis (Cape honeysuckle) and Agapanthus to attract sunbirds and bees.
- If your dietes or agapanthus clumps are looking overcrowded, lift and divide them now to spread the beauty around your garden. Cut your over-grown groundcovers back and feed, mulch and then water these plants generously.
- **Sow your summer crops** - it's time to plant tomatoes, peppers, eggplants, squashes, beetroot, carrots, lettuce, onions, and parsley. Plant lettuce and Swiss chard in semi-shaded spots so they do not bolt as the afternoon temperatures rise.
- **Companion planting** - interplant marigolds and basil with your tomatoes. They naturally deter pests without the need for harmful chemical sprays, keeping our estate's water runoff clean.
- Your lawns should be growing wonderfully, and I am sure that your lawnmower is now being used. If you have areas where your grass doesn't look so great, especially under trees or in shady spots, try some LM grass plugs - if planted correctly in soil that is well prepared, they will fill the gaps and blend into your existing grass. Many people are asking about dichondra (wonderlawn) invading their kikuyu - the options are either to create a patchwork of biodiversity of groundcovers and admire the differences each one has, or to manually try to remove it and then plant LM and feed and water the lawns or you could use a selective herbicide to remove it e.g., Hormoban or SuperLawn weeder to kill it. Personally, I like the biodiversity idea and the more habitats we can create in our gardens for different insects which encourage birds and other wildlife, the healthier our local environments will be.
- With all the colour around, the bees are buzzing everywhere looking for nectar and pollen. Please remember to plant a little extra colour for them and even leave some leafy green vegetables to flower once in a while, as they will help pollinate the fruit and vegetables in their environment.
- **Clean the bird baths:** With the days warming up, keep your water features and bird baths topped up with fresh, clean water. Our local birdlife will thank you.
- **Embrace the "perfectly imperfect":** Leave a small, quiet corner of your garden a little wild with a few logs or rocks. It creates the perfect habitat for lizards, frogs, and beneficial insects that keep garden pests in check naturally.

Secrets of the Garden

ADVICE FROM **DI GOODWIN**



Let's make the most of this beautiful digging season.

> Grab your garden gloves, enjoy the crisp morning air, and let's keep our estate green, sustainable, and thriving.

With all the work we are doing in our garden, we should also take time to sit and share our garden spaces with friends and family. This is what Garden Day promotes, and it is on Sunday, the 18th October. The theme is "From Garden to Table: Grow, Gather, Celebrate. Host a Garden Day party and wear a flower crown and share pictures via the Garden Day website.

Let's make our estate buzz with life this October. Happy gardening everyone!

Dr. Di Goodwin - 082 5573242
dgoodwin@peeblesplants.co.za

P.S. Are you aware that you live in a Conservancy? Are you a member yet?

For more information go to info@magaliesbergvalley.org



Magaliesberg Valley Conservancy [WHO ARE WE?]

Who are we?

The Magaliesberg Valley Conservancy is a voluntary association of landowners and business owners in the area with a heart for conserving our beautiful environment.



Where are we?

In the Magaliesberg Biosphere area between the Magaliesberg and Witwatersberg mountain ranges, stretching to include Broederstroom and Hartbeeshoek.

Why a Conservancy?

A Conservancy provides an opportunity to draw people together and coordinate efforts to protect our shared natural environment.

Why we are stronger together?

How can the Conservancy help you?

The Conservancy aims to help our community by:-

- accessing and circulating relevant information
- working with residents to initiate and support projects that assist in conserving and improving our natural environment
- initiating and supporting projects that grow stewardship of the environment

The Conservancy has already been involved in **lodging appeals** against the two proposed prospecting projects in Skeerpoort.

Help us to be useful to the community.

- Let us know of projects and initiatives that are already running where we could add support.
- Let us know of areas where you think we could step in to assist or help find a solution.

How can you contribute?

Become a Member

Membership is open to landowners, business owners and tenants within the Conservancy area. Please consider joining us. There is at present NO membership fee.

To become a member or for more information:

- go to our website www.magaliesbergvalley.org
- email us on info@magaliesbergvalley.org
- follow the **Magaliesberg Valley Conservancy Whatsapp channel**

Get involved

We welcome any assistance, input or ideas. Consider joining our next meeting if you are keen to be involved in projects and in growing the Conservancy or contact us about ways to get involved.

Support us

Help us spread the word and promote the Conservancy and its projects to the wider community. Monetary donations are also very welcome to enable us to get started on projects that may need more than just a pair of willing hands.

We look forward to partnering with you in taking care of our beautiful area.

www.magaliesbergvalley.org
info@magaliesbergvalley.org

HOW TO USE THE APP
S.O.S FUNCTION

Your safety matters. Here's how to get help, quickly.

Quick steps. Real support.

Secure Access App
Version: 11.12.010

Be prepared. It only takes a few seconds.

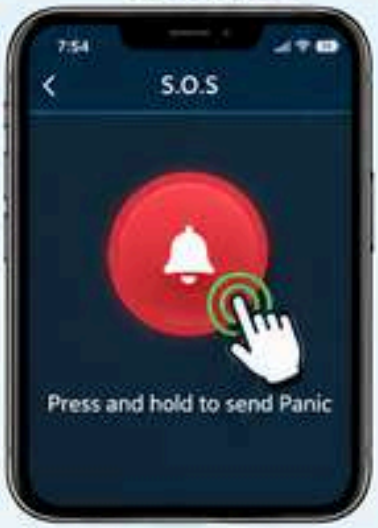
1 Open the Secure Access App.



2 At the bottom of the app you will see the S.O.S tab.
Press to open the tab.



3 Press and hold the Alarm until it turns green.



4 You will receive a call from the security team.



Keep your phone close and answer the call.

5 Everyone listed on your stand (except for employees) will receive the SOS alert as well.



This includes:

- ✓ Family members
- ✓ Residents on your stand
- ✓ Visitors (if listed)
- ✗ **Excludes** employees

Stay alert. Stay connected.

Your safety and the safety of your community is in your hands.



Contact us

CONTROL ROOM
012 207 1561

DUTY MANAGER
082 382 3073

SECURITY SITE MANAGER
082 768 0424

REGISTRATION TIMES

Registration is done at the HOA office **everyday between 08:00 - 15:00**.

Please send the document via email beforehand
community@thecoves.co.za

HOA OFFICE

012 207 1465

MONDAY - FRIDAY
07:30 - 16:00

OFFICE

Estate Manager	**Michael Kapp** manager@thecoves.co.za
Technical Operations Manager	**Zach Mostert** technical@thecoves.co.za
Financial Manager	**Helena Oosthuizen** finance@thecoves.co.za
Community and Administration Manager	**Jean-Mari van Deventer** community@thecoves.co.za
Admin	**Laetitia Frederik** admin@thecoves.co.za
Maintenance	**Cas Badenhorst** maintenance@thecoves.co.za

Secure Acess App You can log a ticket under the Support tab in the app

INFRASTRUCTURES AND UTILITIES ISSUES

Report to HOA Office / Secure access App:

Water leaks
Common properties and before your water meter.

Electrical problems
In your home Impact Metering
012 763 8200 Common properties **HOA**

Defective Streetlights - HOA

Damaged estate infrastructure (paving, walls, buildings, gates, etc) - HOA

AFTER HOURS:

Duty Manager: 082 382 3073

Technical Operations Manager
082 451 5975

Maintenance Manager: 060 636 0006

WILDLIFE & ENVIRONMENTAL HAZARDS

Report to HOA Office / Secure access App:

Snakes - Duty Manager
Blocked stormwater drains or overgrown vegetation - HOA
Dead animals - HOA
Bee Removal - Honey Hub 079 881 7948

AFTER HOURS:

Duty Manager: 082 382 3073

Technical Operational Manager
082 451 5975

Maintenance Manager
060 636 0006

SAFETY AND SECURITY CONCERNS

Report to Security, HOA Office / Secure access App:

- Suspicious persons of vehicles
- Noise disturbances after hours
- Any criminal activity or offense
- Rule infringements

FINANCE QUERIES

For any finance-related queries or questions, please contact our Finance Manager at finance@thecoves.co.za.
We will be happy to assist you with any account, levy, billing, or payment-related enquiries

EMERGENCIES



Report Directly to emergency Services AND Security FOR ASSISTANCE

MEDICAL EMERGENCIES

10177
private ambulance Services
HEMS: 082 695 1240
NECSA: 012 305 3333

FIRE EMERGENCIES

NECSA: 012 305 3333
Madibeng: 012 250 2222

POLICE EMERGENCIES

10111 (SAPS EMERGENCY LINE) / HARTBEESPOORT
SAPS: 060 987 5533

GENERAL ENQUIRIES / NON-URGENT MATTERS

Report to Security, HOA Office / secure access App:

- Suggestions or complaints
- Community Notices